



WEEKLY UPDATE

11/13/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. Since the beginning of the pandemic we have had 8 Staff members and 12 residents test positive and recover from COVID-19. In an effort to keep our residents and staff safe and facility free of COVID we screen every employee and essential care provider upon entering the facility.

As we reported to you previously, the last positive case of COVID-19 we had in the facility was on 10/12/2020 involving a staff member whom have since recovered. Based on the County Positivity rate we are still testing our staff twice a week.

We still welcome Essential Care Giver visitations as mandated by the Governor. To learn more about the criterial please call our facility administrator at 214-845-6200 for more details.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 214-845-6200.

Sincerely,

Chudy Uchegbu, LNFA, MBA, LSS



WEEKLY UPDATE

11/20/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. Since the beginning of the pandemic we have had 8 Staff members and 12 residents recover from COVID. In an effort to keep our residents and staff safe and our facility free of COVID, we screen every employee and essential care provider upon entering the facility.

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Sincerely,

Chudy Uchegbu, LNFA, MBA, LSS



Thanksgiving Update

Dear Residents/Families/Friends,

As Thanksgiving quickly approaches this week, we want to take a moment to thank you for your continued support throughout this pandemic. Our facility has faced unprecedented challenges over the last eight months and we appreciate your patience and understanding as we do our best to ensure your loved ones remain safe.

We are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with a wonderful Thanksgiving. And while the recent rise in COVID-19 cases all over the country has affected how we all are celebrating this holiday, our facility celebrated residents' thanksgiving meal last week Friday and will continue the celebration on Thanksgiving Day with lots of food and fun activities for our residents.

We are still welcoming essential care givers to visit their loved ones at the facility. Please call the facility to schedule an essential care giver visitation.

As a reminder, our total number of cases to date are as follows: 12 residents and 8 staff members have tested positive for COVID-19. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

On behalf of the entire staff at Monarch Pavilion Rehabilitation Suites, I wish you a happy and safe Thanksgiving.

Sincerely,

Chudy Uchegbu, LNFA, MBA, LSS



WEEKLY UPDATE

11/4/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. Since the beginning of the pandemic we have had 7 Staff members and 12 residents recover from COVID. In an effort to keep our residents and staff safe and facility free of COVID we screen every employee and essential care provider upon entering the facility.

In addition to the daily screening we test our employees twice a week for COVID in adherence to CDC recommendation. As we reported to you previously, during routine testing on 10/12/2020 one of our staff tested positive for COVID and was immediately sent home to quarantine. All staff and residents were tested afterward, and no other case was identified.

We are also happy to inform you that our doors are open to Essential Care Givers and Salon Care Providers. If your loved one designates you as their essential care giver, with appointment and meeting certain criteria as mandated by the Governor, you can visit your loved one at the facility. To learn more about the criteria please call our facility administrator at 214-845-6200 for more details.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 214-845-6200.

Sincerely,

Chudy Uchegbu, LNFA, MBA, LSS