



**WEEKLY UPDATE**

**July 10, 2020**

Dear Residents and Families/Representatives,

We hope everyone had a wonderful week! We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

We continue to follow our federal, state and local health officials' recommendations and guidance for all appropriate precautions and preventative measures that we have reported to you on our website and previous weekly updates.

With the growing number of COVID-19 cases in certain areas of the country, it is important to remember what you can do to help prevent community spread of the virus. You should wash your hands often with soap and water for at least 20 seconds, avoid close contact with people who are sick and people who don't live in your household by maintaining six feet of distance between you and them, cover your mouth and nose with a cloth face cover when around others, cover coughs and sneezes using the inside of your elbow and immediately wash your hands with soap and water for at least 20 seconds, and clean and disinfect frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 214 845-6200.

Sincerely,

*Francesca Cain*

Francesca Cain  
Administrator



**COVID NOTIFICATION/UPDATE**

July 13, 2020

To Our Valued Residents, Families and Representatives:

We received confirmation that one resident tested positive for COVID-19. While we were disappointed to receive these results since we have worked so hard to prevent the transmission of COVID-19 in our facility, we know that we are dealing with an extremely contagious virus. Rather than be discouraged, we are going to focus our efforts on taking all necessary steps to protect our residents and staff from further spread of COVID-19.

We are committed to eliminating this virus from our facility and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will post updates on our facility website at [www.monarchpavilionrehabsuites.com](http://www.monarchpavilionrehabsuites.com) and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly at 214-845-6200.

Sincerely,

*Francesca Cain*

Francesca Cain  
Administrator



**WEEKLY UPDATE**

**July 15, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as an update on the status of COVID-19 in our facility and what we are doing to keep our residents and staff during this ongoing pandemic. Since the onset of this virus, we have had one resident and zero staff members test positive for COVID-19. We will be doing another round of facility wide testing of residents and staff to ensure we do not have any additional cases. We will continue to keep you updated via telephone.

As the number of coronavirus cases throughout the country are rapidly changing, we continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please also remember what you can do to help stop community spread of this virus, such as practicing hand hygiene and social distancing, practicing proper cough etiquette, using face masks, and cleaning and disinfecting frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 214 845-6200.

Sincerely,

*Franchesca Cain*

Franchesca Cain  
Administrator



**WEEKLY UPDATE**

**July 24, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 7 residents and one agency staff member test positive for COVID-19.

As you might already know, the federal government announced last week that it is going to send point-of-care testing supplies for COVID-19 to all skilled nursing facilities in the country. We hope this means better access to testing and faster results for our staff and residents, but we will keep you posted as we get more information and details on this development. As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 214-845-6400.

Sincerely,

*Your Monarch Pavilion Team*

## **COVID-19 NOTIFICATION**

**7/24/20**

**Number of additional confirmed COVID-19 cases: 3**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 214-845-6200.